



Direct Debit Processing

Direct debit adds a new level of control to your international payment strategy.

**Your one-stop
global payment
solution**

Clear cheques,
credit cards,
postal orders,
direct debits,
bank transfers
and more
through a single
client account
at PacNet.

Direct debit is a popular form of payment where customers give you their bank account details along with permission to debit funds directly from their account. Similar to "electronic cheque" processing and "ACH", it can be a valuable tool in markets where an alternative to payment by credit card is desired.

The rules that govern direct debit vary from country to country. Depending on where the customer lives and the type of permission given, direct debit can be used to pay an invoiced amount, to pre-pay an order, or to arrange recurring payments.

The benefits are clear:

- **Speed** - Direct debit helps ensure timely payment.
- **Savings** - Direct debit reduces administrative costs associated with payment reminders and follow-up.
- **Simplicity** - Direct debit extends the convenience of automated payments to your customers.
- **Sales** - Direct debit reduces customer attrition and increases renewals through monthly payment programmes.

How it works:

You collect bank account information and permission to debit the accounts of your customers by fax, mail, telephone or Internet and then submit the details to PacNet in electronic batches for processing.

Banking regulations in some countries require you to obtain written permission from customers before their account can be debited. Depending on the country, there may be rules about the wording and layout of the permission form. PacNet will provide you with all the details you need.

We process each batch of payments in the appropriate currency through our worldwide network of accounts and report back to you promptly with notification of rejected payments. Funds are available to you one to five business days later (depending on the country) in whichever currency you prefer.

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